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Summary

Accomplished Technical Analyst with over 20 years of experience delivering actionable insights and technical solutions through advanced SQL, Power BI, and IBM Cognos Analytics. Proven ability to consult with management on complex technical requirements, evaluate systems for efficiency and effectiveness, and translate advanced concepts into practical solutions. Skilled in analyzing complex datasets, providing technical guidance to support teams, and presenting findings to diverse audiences including non-technical personnel.

Technical Skills

- Database Systems: Snowflake, SQL Server, Oracle, Teradata, SAP HANA, DB2
- Programming Languages: T-SQL, PL/SQL, MDX
- Analytics & BI Technologies: Power BI (DAX), IBM Cognos Analytics, SSRS, Tableau
- Technical Tools: Power BI Query Editor, Framework Manager, Azure DevOps, Jira, SSIS
- Methodologies: Agile, Scrum
- **Core Competencies:** Statistical analysis, data modeling, data quality assurance, systems evaluation, technical consulting

Professional Experience

E&E IT Consulting (Contract at Orrstown Bank)

Report Developer | Oct 2024 – Apr 2025

- Analyzed complex multi-table financial datasets to resolve data quality issues and inconsistencies across banking systems using advanced SQL joins and aggregations
- Evaluated disparate data sources and provided technical recommendations to resolve reporting discrepancies, ensuring regulatory compliance through comprehensive data validation

• Collaborated with cross-functional teams to troubleshoot complex data pipeline issues and translate fragmented business requirements into cohesive analytical solutions

TekSystems (Contract at Northern Trust)

Business Intelligence Architect | Nov 2021 – Nov 2023

- Analyzed massive ultra-high net worth client datasets with billions of records, resolving complex data modeling challenges and performance bottlenecks in Snowflake environments
- Evaluated legacy system inefficiencies by analyzing 50+ Cognos reports, identifying structural data issues and implementing Power BI solutions that resolved processing delays by 30%
- Investigated complex data integration problems during Oracle-to-Snowflake migration, analyzing schema differences and resolving transformation logic to ensure data integrity across systems
- Provided technical supervision to development teams tackling multi-source data reconciliation challenges and complex analytical requirements

Gerber Life Insurance (Western & Southern)

Senior Cognos Developer | Mar 2019 – Aug 2021

- Analyzed complex actuarial and claims datasets across SQL Server and DB2 systems, resolving data inconsistencies that impacted workforce planning and product performance metrics
- Investigated anomalies in insurance policy data by developing comprehensive statistical models to identify outliers and data quality issues affecting operational reporting
- Collaborated with business units to analyze root causes of data discrepancies, implementing validation rules and presenting technical findings to leadership for strategic decision-making
- Led complex system upgrade analysis from Cognos 10.2 to 11, evaluating data migration challenges and resolving compatibility issues while training teams on enhanced analytical capabilities

Amaeyaa Tech, Greensboro, NC

Senior Cognos Developer | Jul 2018 – Nov 2018

- Analyzed complex financial data structures to identify and resolve cross-system data mapping issues, developing SQL-driven Cognos 11 reports that eliminated reporting inconsistencies
- Investigated data integrity problems across multiple insurance databases, implementing validation procedures that ensured accurate management reporting under tight Agile timelines

Entelligence, Morrisville, NC

Senior Cognos Developer | Dec 2017 – Jul 2018

- Analyzed Oracle Cloud Infrastructure performance data to resolve complex data latency issues, creating optimized Cognos 11 dashboards that improved NetApp's operational insights
- Evaluated stakeholder data requirements to identify underlying system connectivity problems, developing technical solutions that resolved analytical gaps in cloud-based reporting

Convergence Consulting Group, Tampa, FL

Senior Cognos Developer | Jan 2016 – Dec 2017

- Analyzed multi-dimensional insurance datasets to resolve complex actuarial calculation discrepancies, building Power BI and Cognos solutions that standardized data interpretation across client systems
- Investigated user engagement data patterns to develop innovative gamification dashboard, solving complex visualization challenges that increased stakeholder interaction with analytical tools

Deutsche Bank, Cary, NC

Senior Cognos Developer | May 2015 – Jan 2016

- Analyzed complex HR and financial datasets using advanced PL/SQL techniques to resolve data normalization issues across TM1 and Cognos reporting environments
- Investigated cross-departmental data inconsistencies, collaborating with management teams to identify root causes and implement technical solutions ensuring reliable analytical outputs

Education

University of Phoenix

Bachelor of Science, Business Administration | 2012 – 2014

University of NC at Wilmington

Master of Science, Analytics | 2023 – 2024 (In process but on hold)